

British Steel Ltd are striving to manufacture and supply high quality steel products that support a modern, sustainable economy, delivered responsibly, competitively and with pride to customers across the UK and around the world whilst building on our values of Pride, Passion and Progress.

Quality Policy

British Steel's commitment is to be recognised nationally and internationally as a business that provides products of recognised quality, safety & reliability. This will be achieved by seeking to continually improve our processes and actively encouraging participation from all our stakeholders in the future development, growth and transformation of the business.

We recognize the importance of our interested parties—including customers, employees, suppliers, regulators, shareholders, and the local community—and actively engage with them to understand and fulfil their needs and expectations.

We will do this by:

- Ensure necessary resources, digital transformation and management controls are made available throughout the organisation to enable British Steel Ltd to provide world class products and meet precision and manufacturing targets through a program of investment in assets, people and technology to improve customer satisfaction
- Deliver effective leadership programs across Senior Management, Middle Management and Team Leader roles.
- Support and encourage our employees to reach their potential through continually developing their skills and knowledge identified through Personal Development Reviews. Provide training and education when found to be justifiably beneficial to the enhancement of both the employee and company;
- Setting of Quality Objectives throughout the organisation using clear indicators to measure performance, drive continuous improvement and reduce our environmental impact on our journey to low embodied carbon steel;
- Making informed decisions based on sound reliable data, lessons learnt, risk assessment and good practice.

We will also:

- Continually review the effectiveness of our service to our customers through our independently approved Quality Management system that meets ISO 9001, IATF 16949 and industry schemes including the National Highways Sector Scheme 3B
- Ensure compliance with relevant laws and regulations as well as internal policies and procedures
- Encouraging participation and promotion of quality responsibilities amongst all employees and stakeholders through standards, education, training and coaching, supervision and effective communication
- Continuously challenging ourselves to improve the Quality Management System to prevent quality incidents and eliminate defects through the review of quality objectives and results

It is the duty of all employees working for or on behalf of British Steel Ltd to follow approved quality procedures. In doing so we shall strive to deliver a first class quality product right first time.

This Policy will be displayed throughout the organisation and communicated to all employees. It will be reviewed annually as part of the Annual Plan setting process. Should company requirements change necessitating a review of this policy prior to the annual review, then this shall be conducted in conjunction with senior management.



Allan Bell
Interim CEO